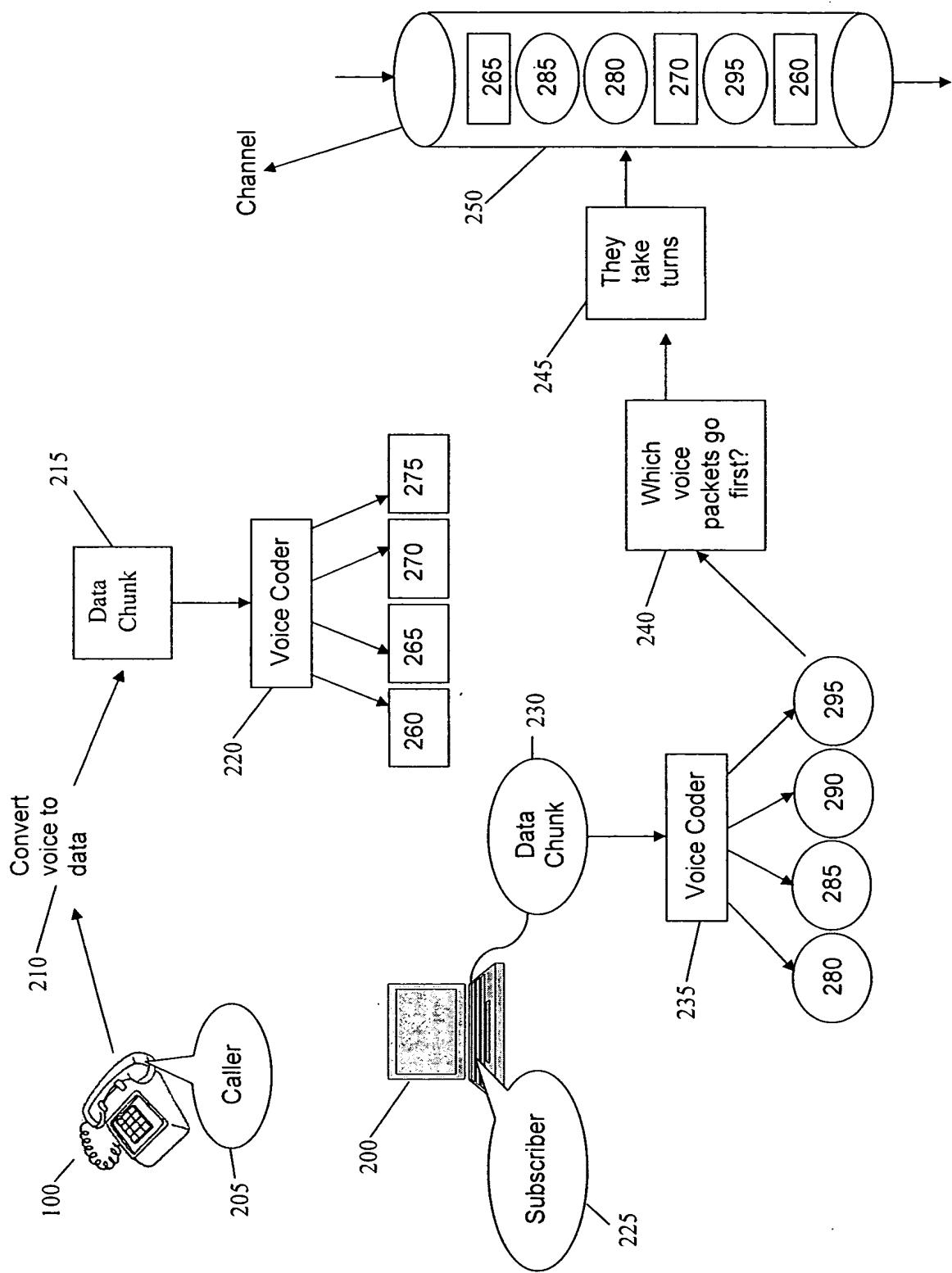


FIG. 1



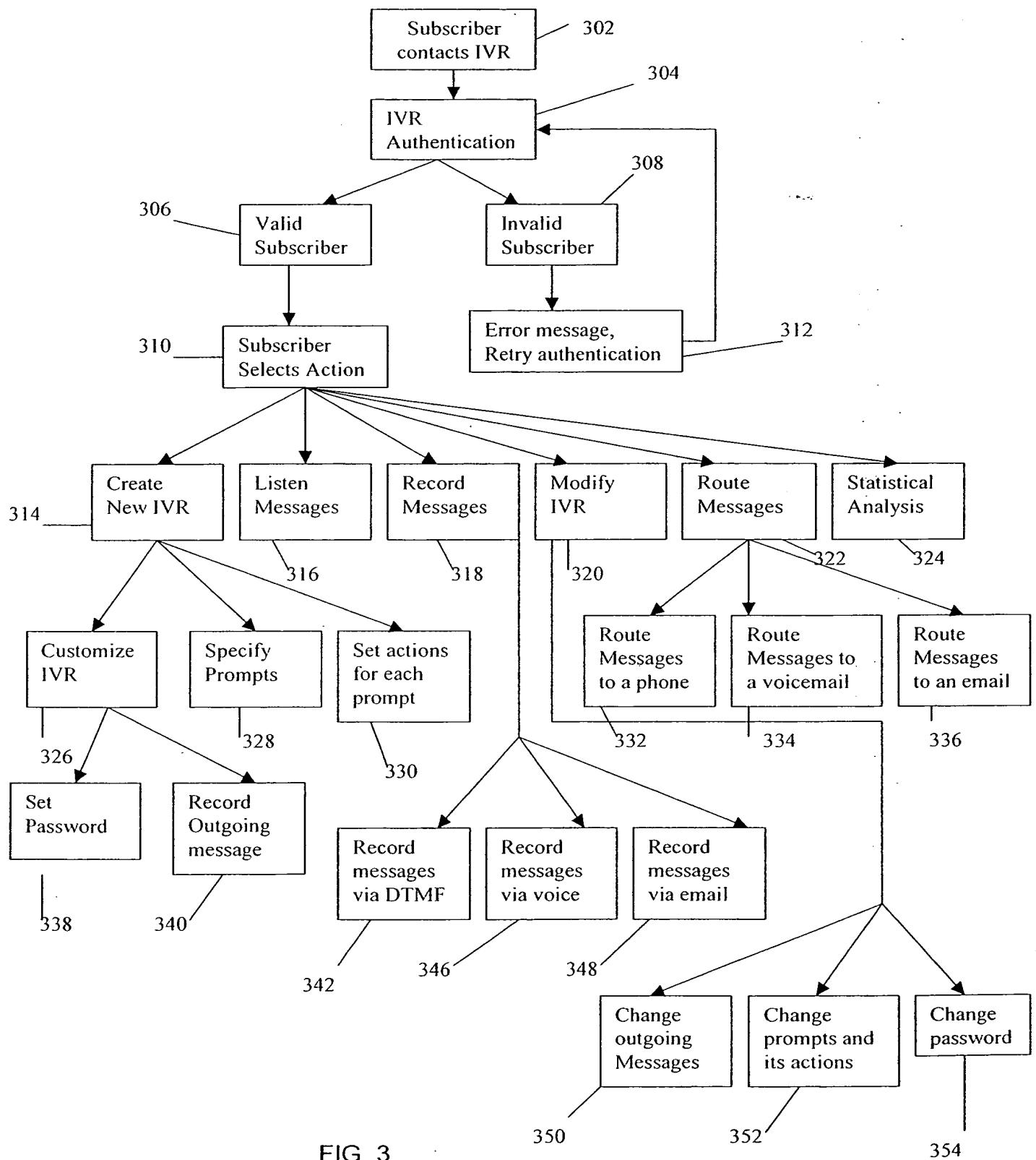
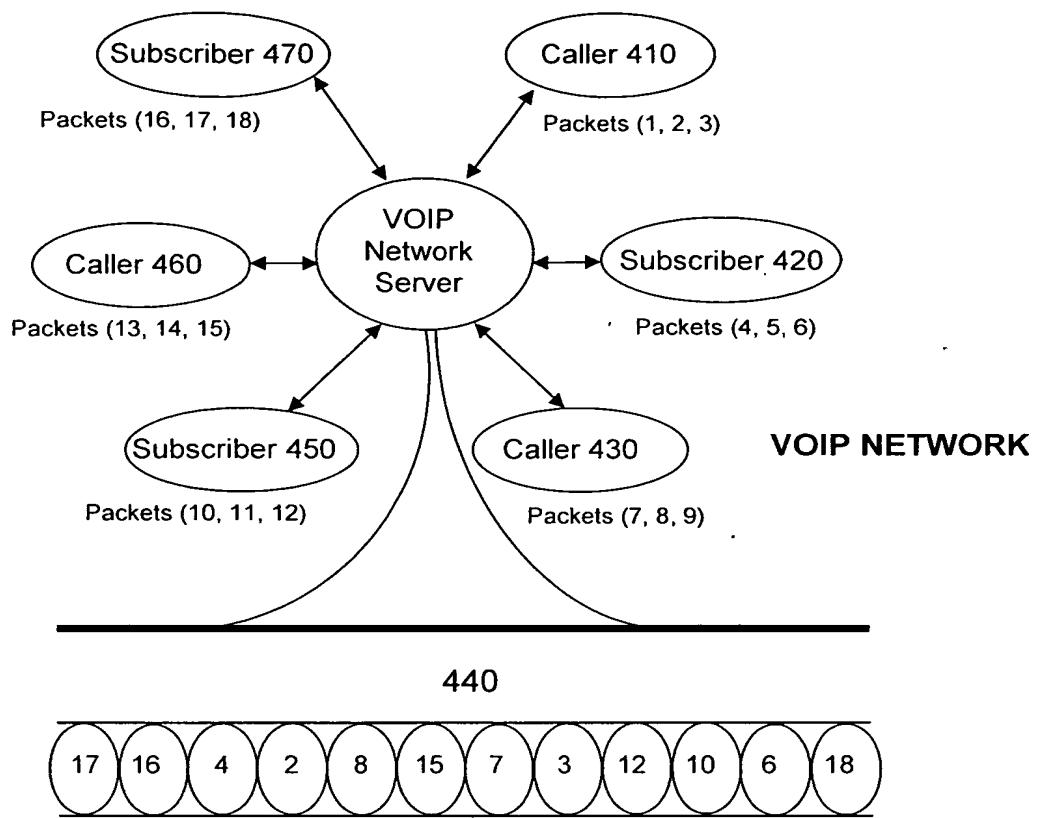


FIG. 3



Interactive Voice Response IVR System
Employing VOIP

FIG. 4

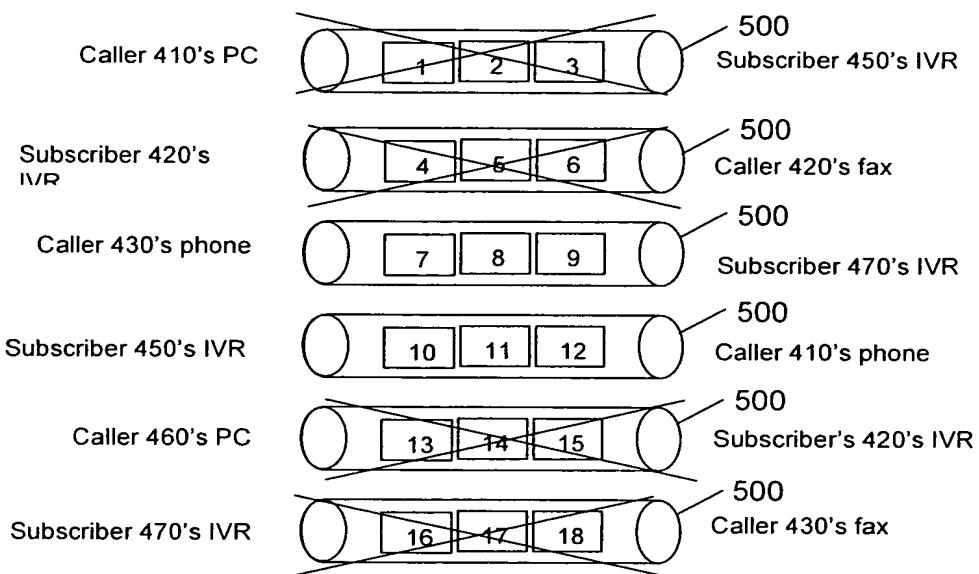


FIG. 5

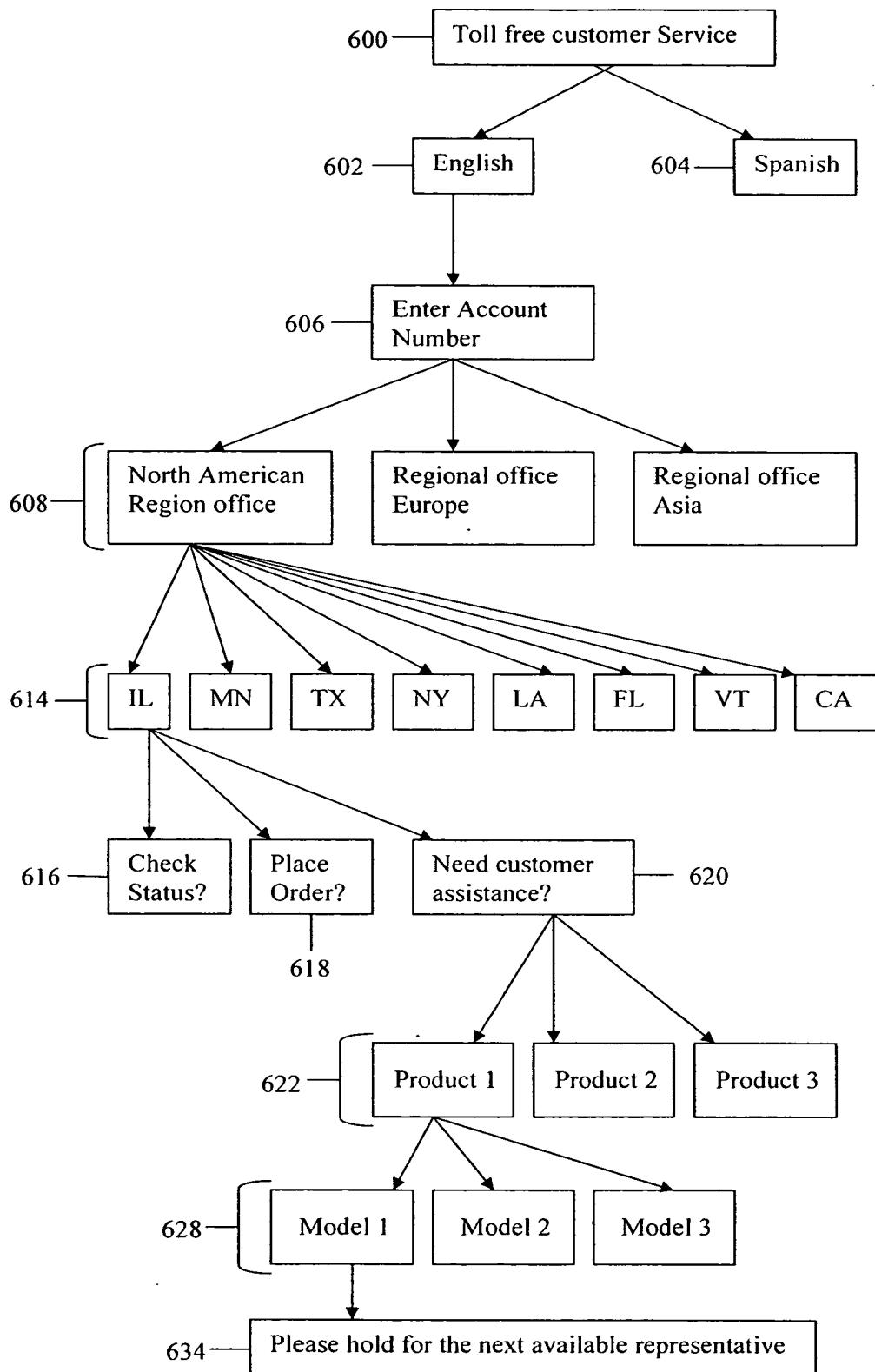


FIG. 6

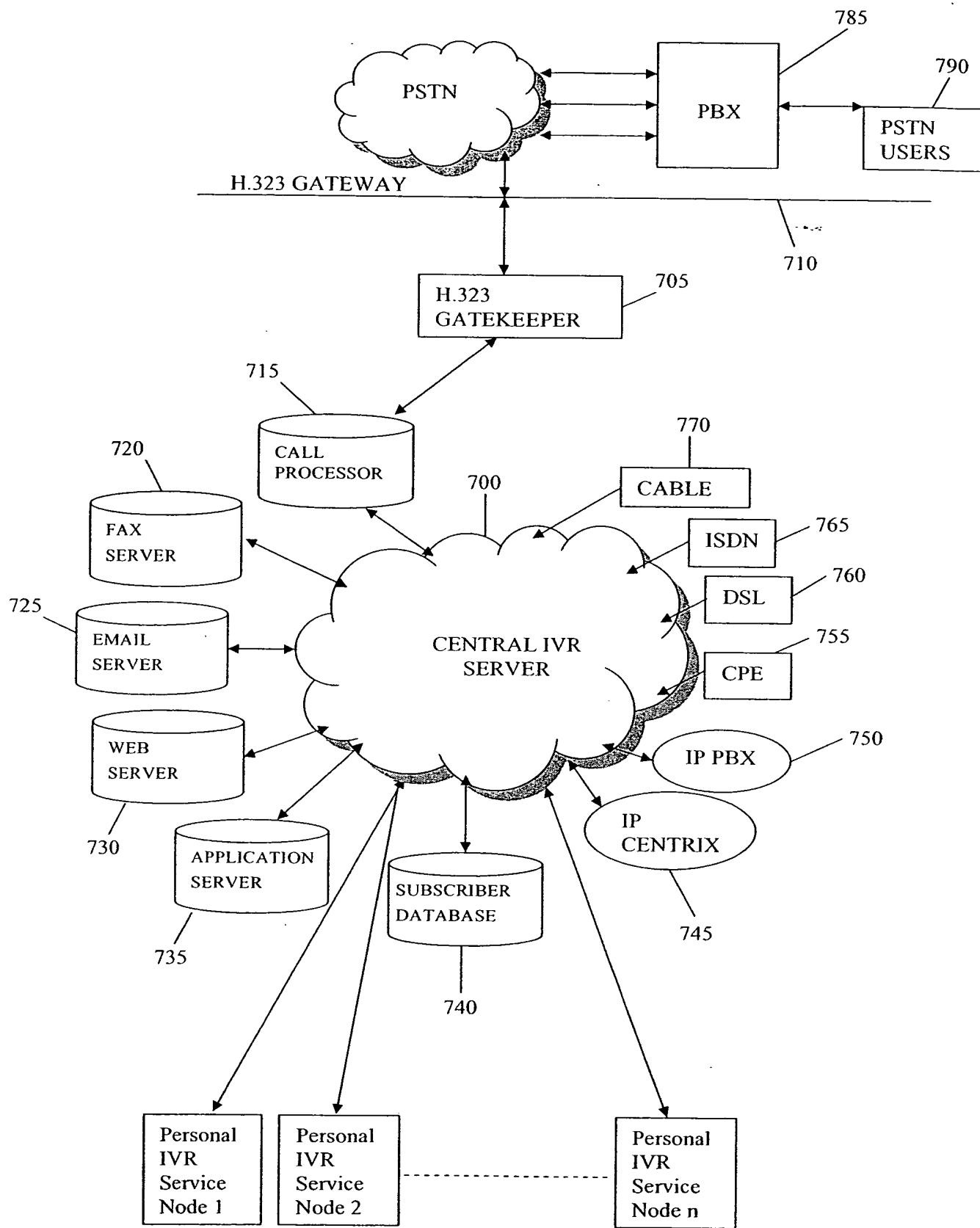


FIG. 7